ABVV
Werkloosheidskas regio Antwerpen

Antwerp, 9 November 2026

Subject: Steps to receive your additional unemployment benefits

Dear Sir/Madam,

You recently received a communication from the ABVV/FGTB informing you that you are entitled to additional unemployment benefits. That communication also included the new end date of your entitlement to benefits. Until that date, you may once again receive unemployment benefits.
With this letter, we are sending you the documents required to receive these additional benefits.
What do you need to do?

1. Complete the enclosed control cards
Please complete all enclosed control cards carefully. Be sure to indicate, among other things:

- periods of illness;
- days on which you worked;
- holiday days;
- any other days on which you were not available for the labour market.
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2. Sign the control cards
Please do not forget to sign all control cards.
Without your signature, we will be unable to process your file or pay your benefits.

3. Sign the enclosed special power of attorney
To receive your benefits through ABVV/FGTB, you must be a member of our organisation.
If you currently have outstanding membership fees, this is not a problem. By signing the enclosed special power of attorney, you authorise us to deduct any outstanding membership fees for the months concerned directly from the additional benefits you will receive.

4. Return all documents to ABVV/FGTB
Please return the completed and signed control cards to ABVV/FGTB. Also include the special power of attorney if it applies to your situation.
If you are returning several documents, please keep them together before sending them or depositing them in our letterbox. You may use the envelope in which you received the control cards.

5. We will process your application and arrange payment
As soon as we receive your documents, we will begin processing your file.
We aim to pay your benefits within one month of receiving the required documents and, in any case, no later than the end of 2026.
As many members are entitled to additional benefits, the processing of applications requires additional time. We thank you in advance for your understanding.

If, during the processing of your file, we find that additional information is required, we will contact you ourselves. It is therefore not necessary to contact us in the meantime to enquire about the status of your payment.

6. Do you need help completing the documents?
If you are unsure how to complete the control cards, we will be happy to assist you.
You are welcome to attend one of our open support sessions:

- Tuesday, 24 November, from 1:30 p.m. to 3:30 p.m.
- Wednesday, 25 November, from 1:30 p.m. to 3:30 p.m.

These sessions will take place in the Polyvalente zaal of ABVV/FGTB,
Ommeganckstraat 53, 2018 Antwerp.

You can also contact our call centre on 03 220 66 11.
Our staff will review the relevant months with you and help you complete the control cards correctly.

Yours sincerely,

Mehdi Koocheki
Procuratiehouder